Denti-Cal Bulletin



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RECYCLING RADIOGRAPHS AND PHOTOGRAPHS

Radiographs and photographs are no longer automatically returned. If you want x-rays returned, it is imperative that the preimprinted or typed return address x-ray envelopes be used, with the address clearly legible. Providers must indicate "Do Not Recycle" only on the front of envelopes specifically used for x-rays – DC-014A, -014B, -014C, -014D, -014E, -014F – as seen in the following example:



Many providers are erroneously indicating "Do Not Recycle" on the outside of the claim submission envelope. This results in radiographs and photographs not being returned.

"Do Not Recycle" stickers are available free of charge from the Denti-Cal's forms supplier. They may be ordered by marking the DC-020 box in the upper right hand corner of the Forms Reorder Request form and faxing the form to (209) 832-2105.

If there are any questions, please call Denti-Cal toll-free at (800) 423-0507.